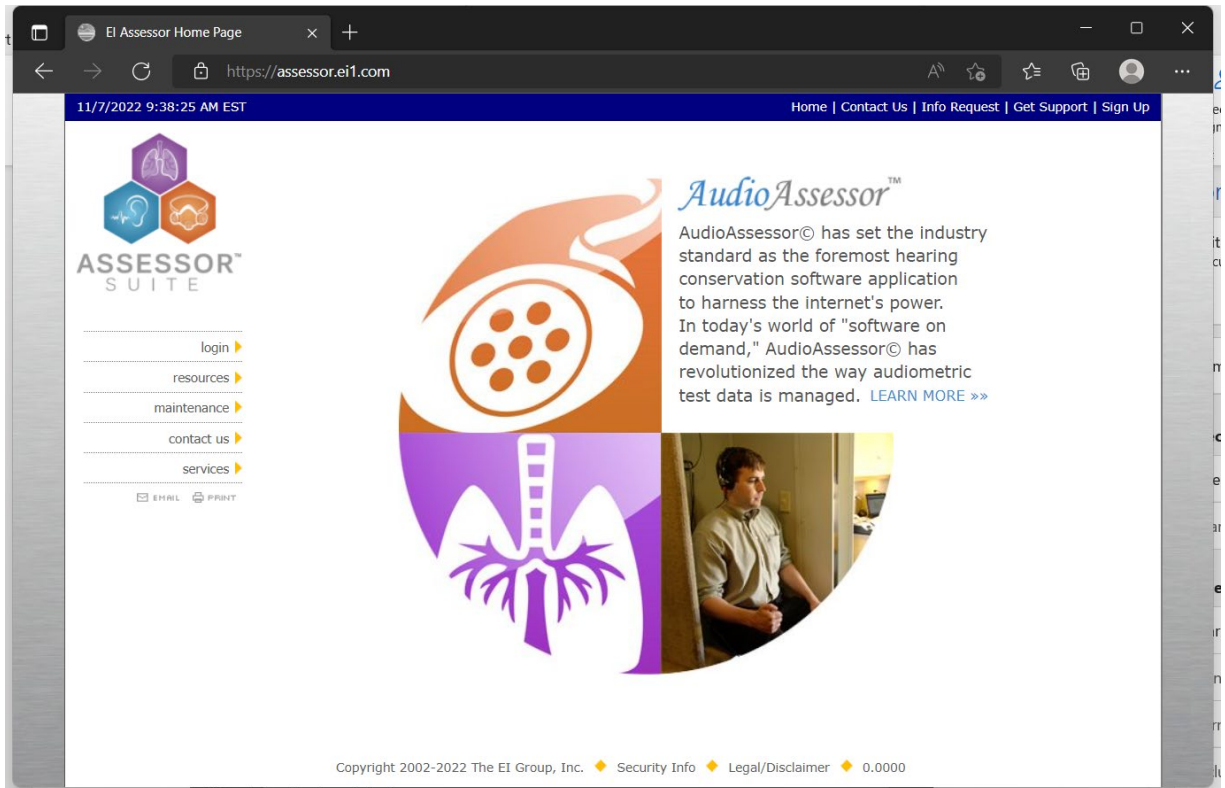


## Setup MI 5000 for AssessorSuite (using IE Mode)

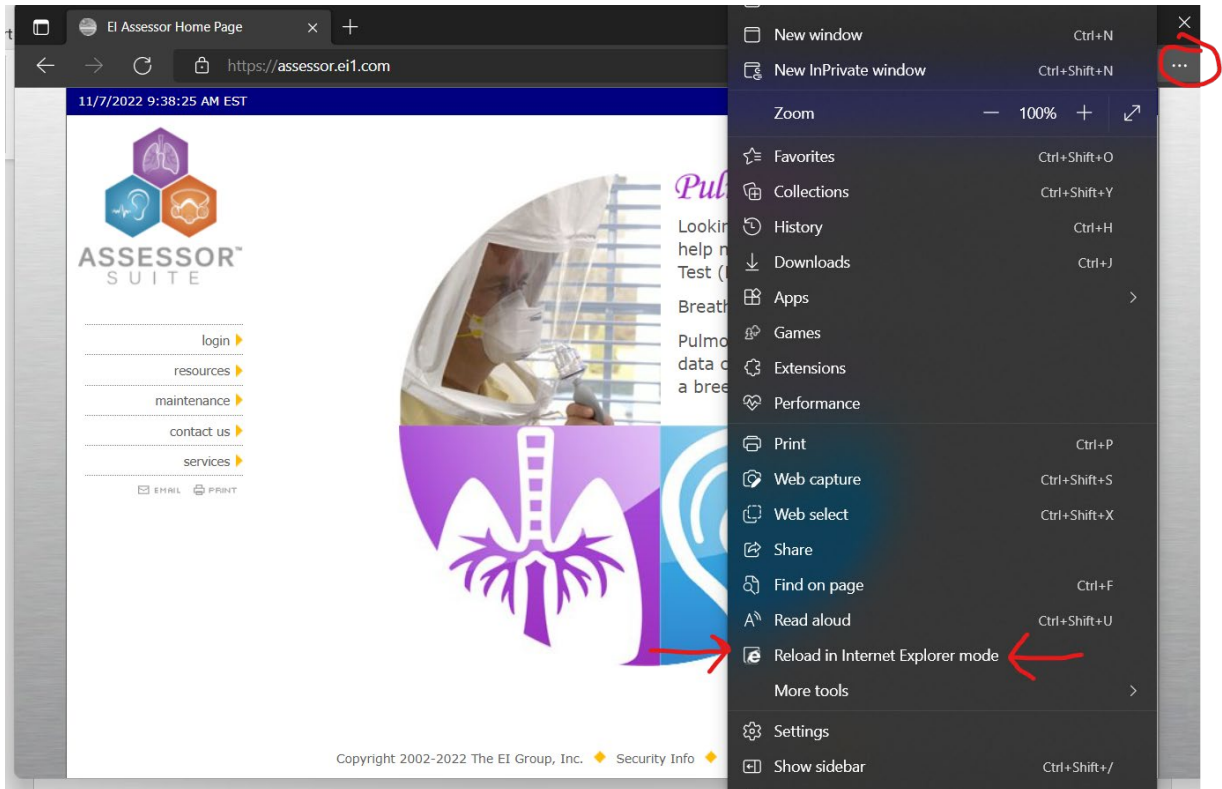
revised 11.7.2022

The MI 5000 interface requires an activex object for the browser to communicate with the local serial port. This was traditionally accomplished with Internet Explorer but with Microsoft discontinuing Internet Explorer it is necessary to put Edge into IE mode for the integration to work.

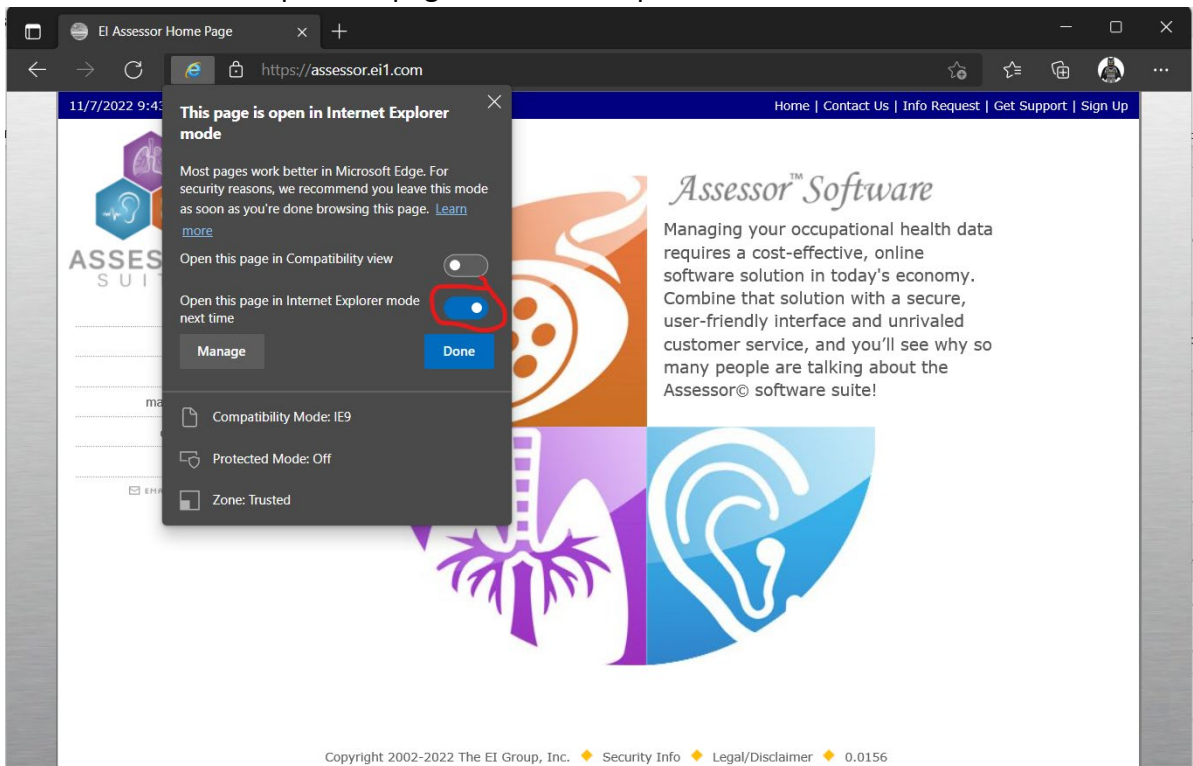
- 1) Put Edge into IE mode
  - a. Go to <https://assessor.ei1.com> in Microsoft Edge




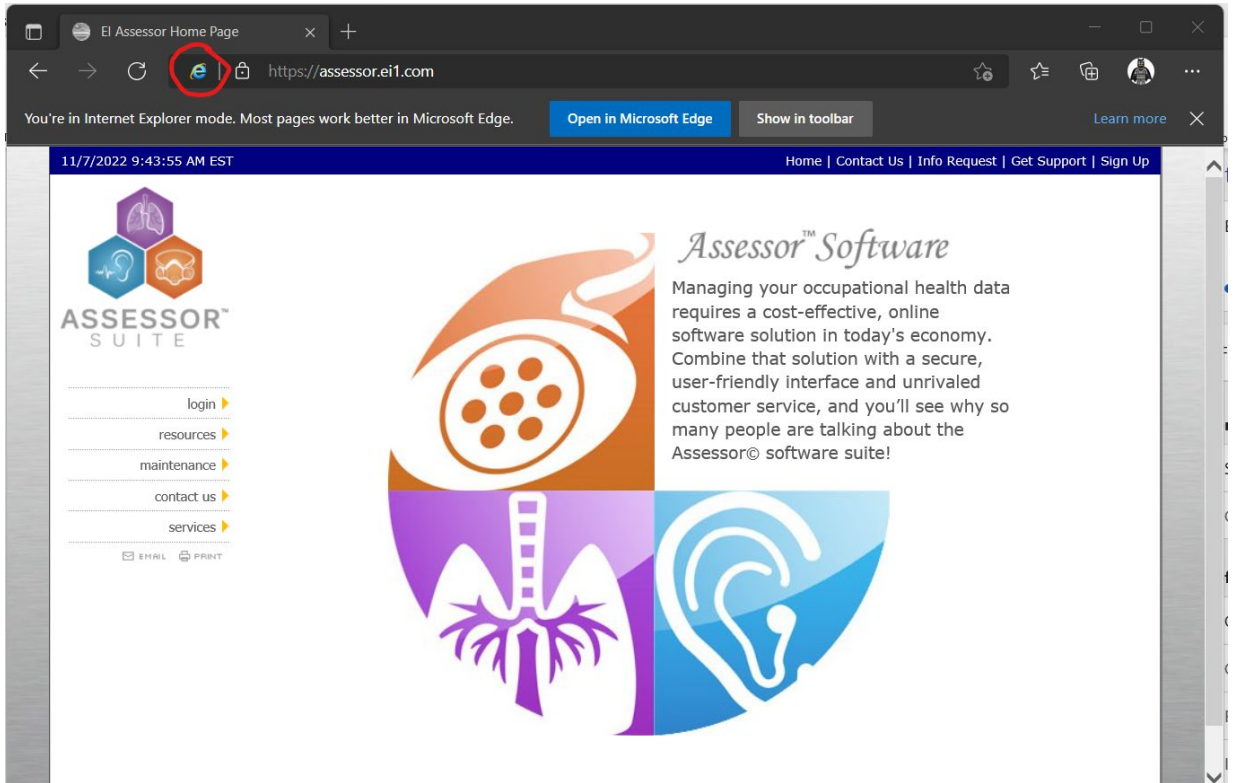
b. Click the **⋮** in the upper right corner and select Reload in IE mode



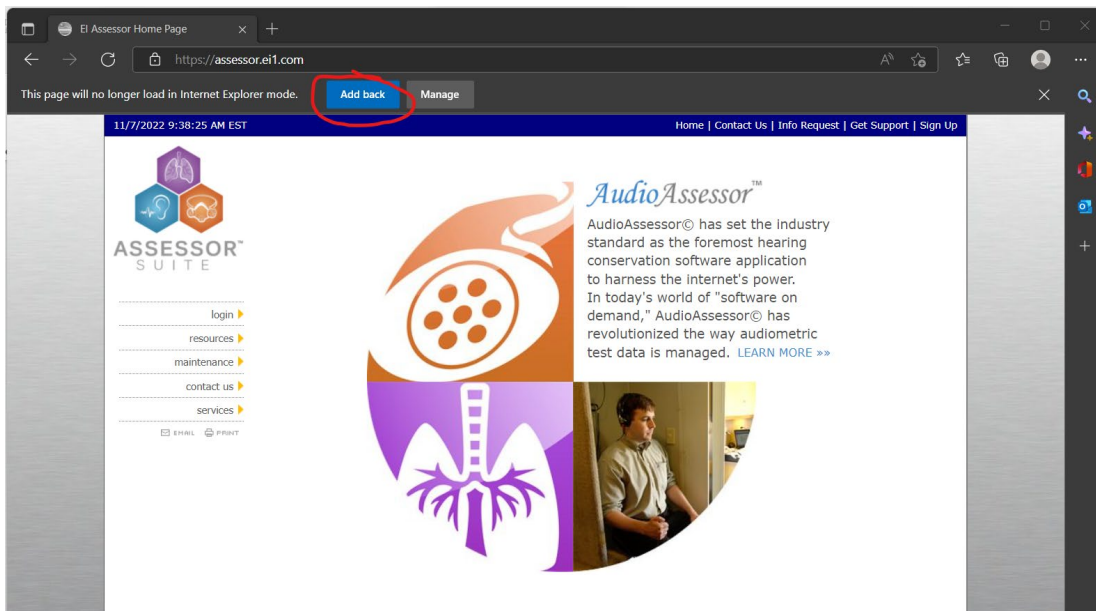
c. Click the slider for "Open this page in Internet Explorer mode next time" and click done.



d. You should see  in the address bar now. This means the site is in IE mode now.



e. Every 30 days you will be prompted to add the site back to the IE mode list.



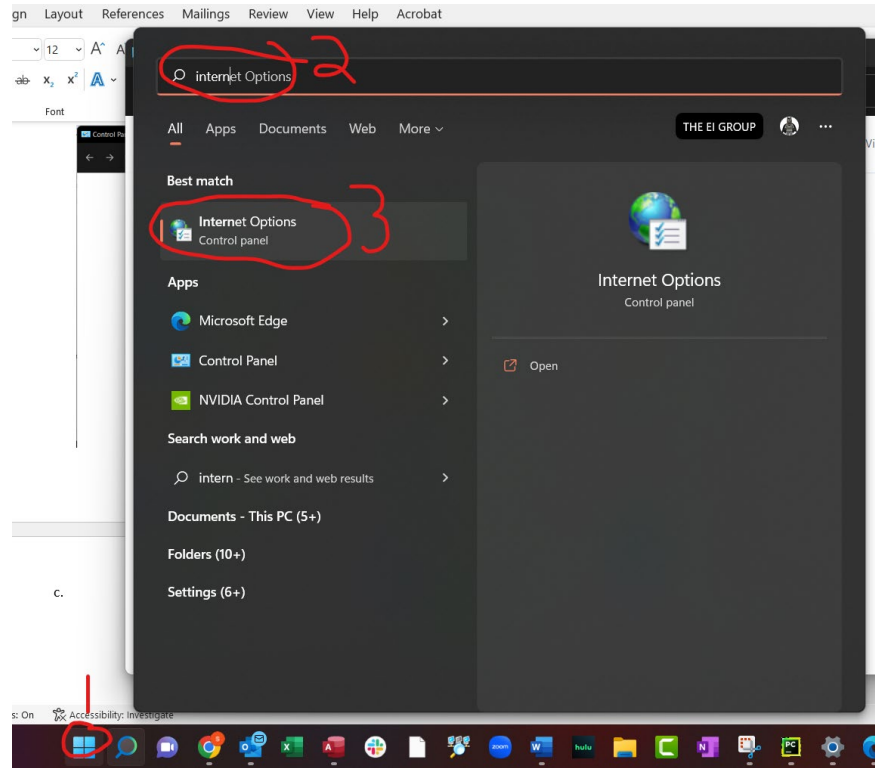
## 2) Configure Trusted Sites

a. Open Internet Options

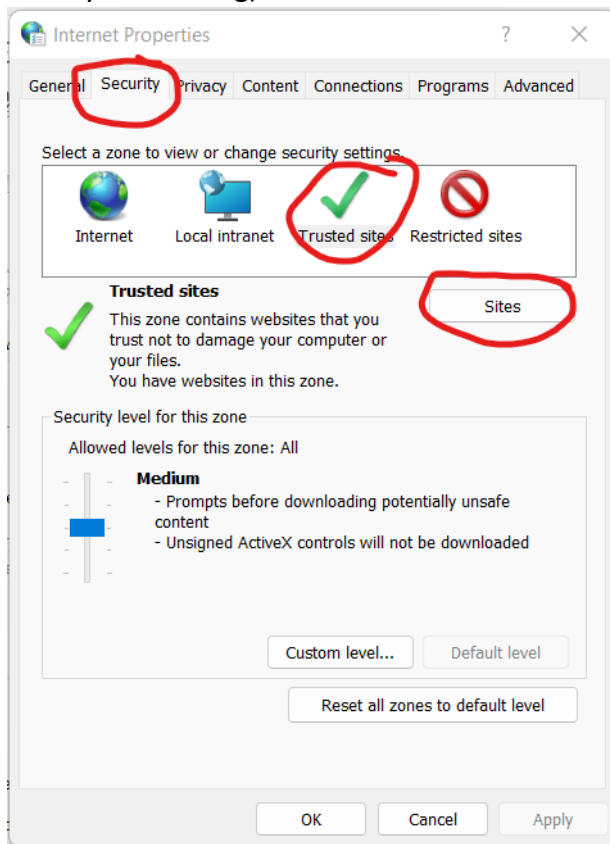
i. Click Windows Button

ii. Start Typing "Internet Options" and search results should start to appear

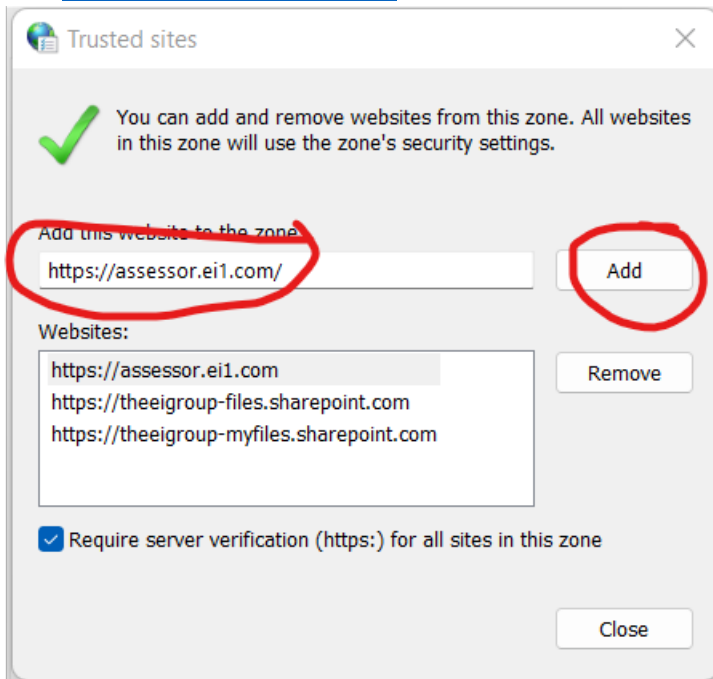
### iii. Select "Internet Options"



- b. Navigate to Security Tab->Trusted Sites->Sites (you may need to reach out to your IT group to modify this setting)

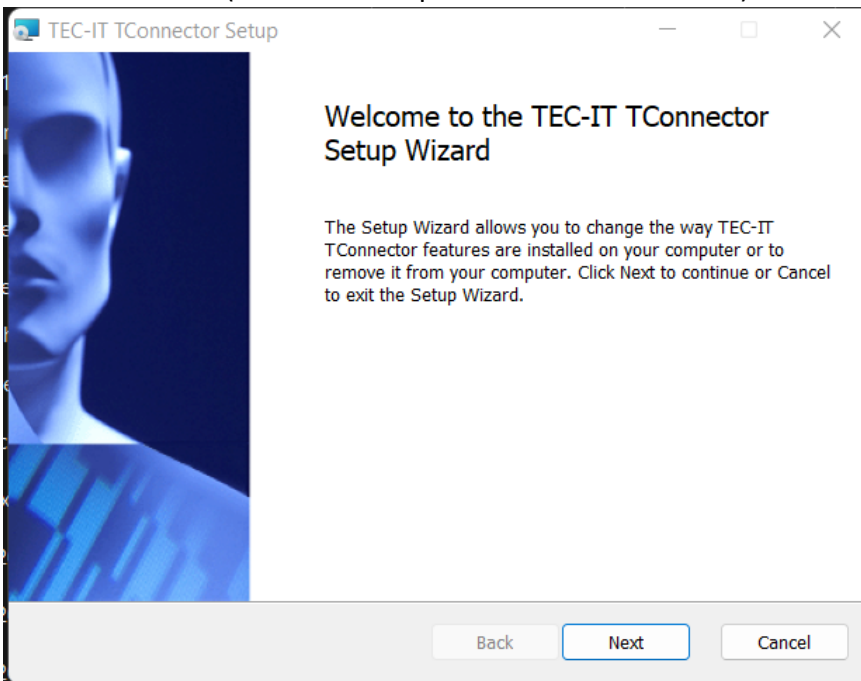


- c. Add <https://assessor.ei1.com/> to Trusted Sites



- 3) Install the T-Connector Browser Plugin

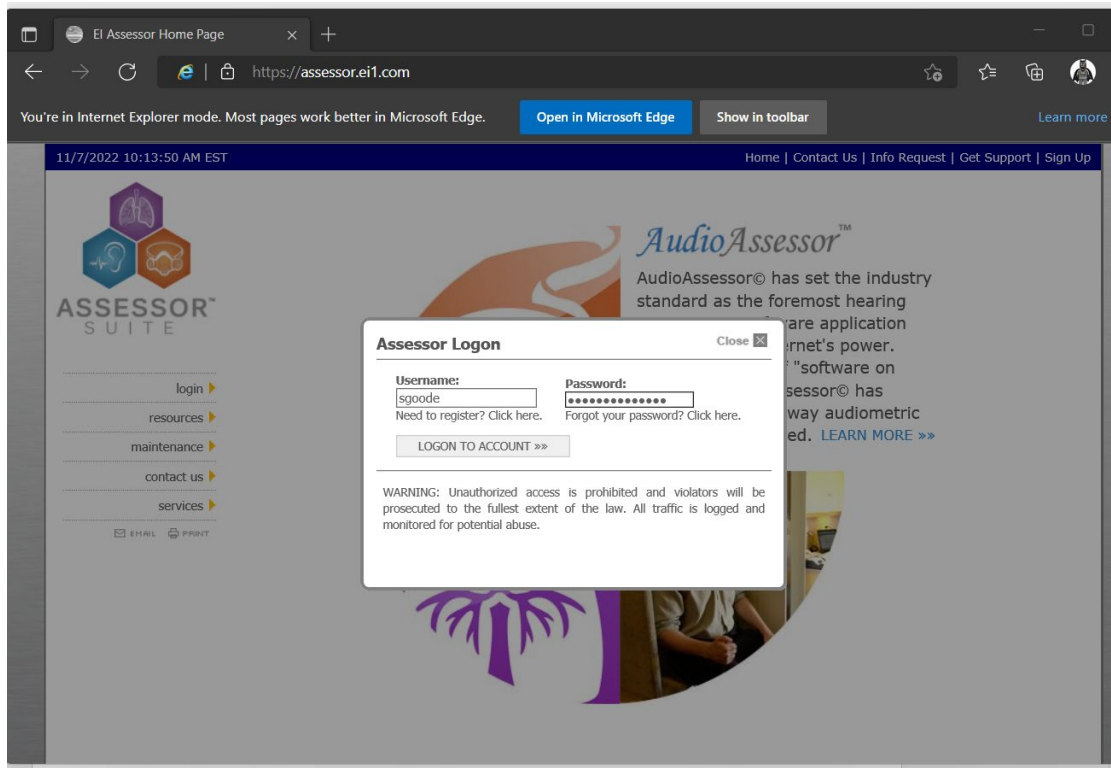
- a. Download the installer from [https://assessor.ei1.com/download/tconnector\\_setup.msi](https://assessor.ei1.com/download/tconnector_setup.msi)  
b. Run the Installer (click next and proceed with all defaults)



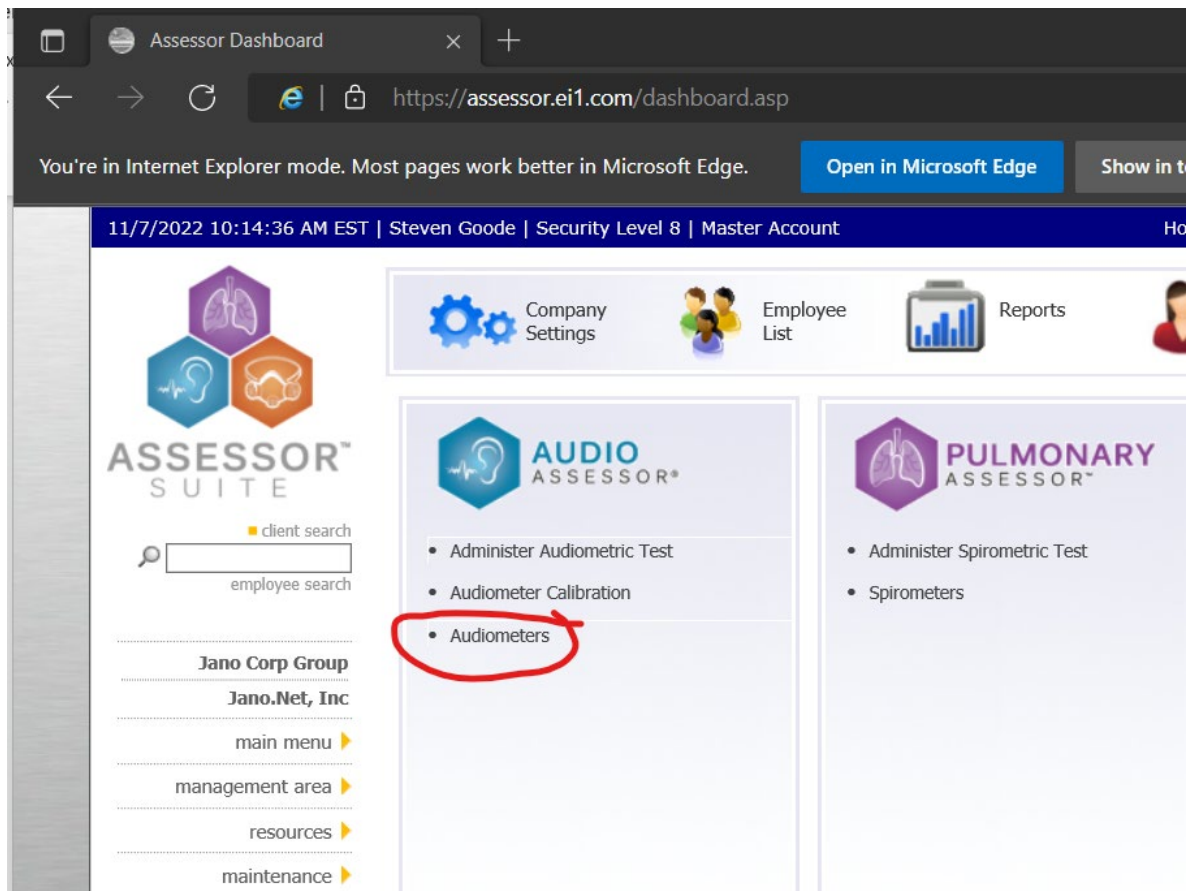
- c. Close the browser to finish installation.


- 4) Configure AssessorSuite for your Audiometer

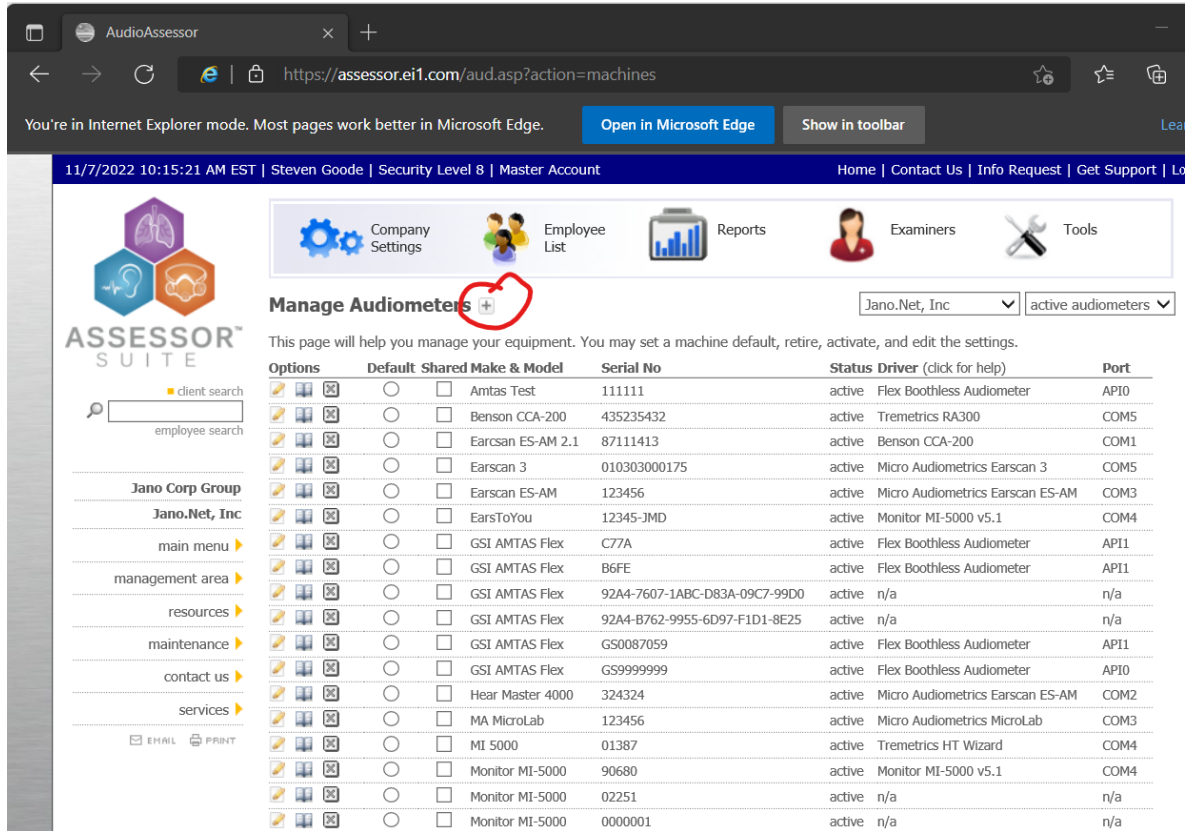
a. Log into <https://assessor.ei1.com/>



b. From the Dashboard -> Click Audiometers under the AudioAssessor Section



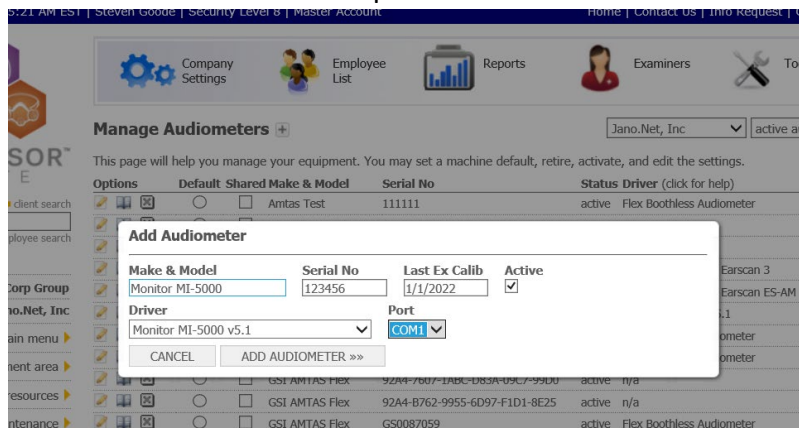
- c. If your Audiometer is not already in the list click the  to add a new one.



The screenshot shows the AudioAssessor web application interface. At the top, there is a navigation bar with the following items: Company Settings, Employee List, Reports, Examiners, and Tools. Below this is the 'Manage Audiometers' section, which includes a dropdown menu for 'Jano.Net, Inc' and a status filter for 'active audiometers'. A table lists various audiometers with columns for Options, Default, Shared, Make & Model, Serial No, Status, Driver, and Port. A red circle highlights the plus icon next to the 'Manage Audiometers' header.

Options	Default	Shared	Make & Model	Serial No	Status	Driver (click for help)	Port
	<input type="checkbox"/>	<input type="checkbox"/>	Amtas Test	111111	active	Flex Boothless Audiometer	API0
	<input type="checkbox"/>	<input type="checkbox"/>	Benson CCA-200	435235432	active	Tremetrics RA300	COM5
	<input type="checkbox"/>	<input type="checkbox"/>	Earscan ES-AM 2.1	87111413	active	Benson CCA-200	COM1
	<input type="checkbox"/>	<input type="checkbox"/>	Earscan 3	010303000175	active	Micro Audiometrics Earscan 3	COM5
	<input type="checkbox"/>	<input type="checkbox"/>	Earscan ES-AM	123456	active	Micro Audiometrics Earscan ES-AM	COM3
	<input type="checkbox"/>	<input type="checkbox"/>	EarsToYou	12345-JMD	active	Monitor MI-5000 v5.1	COM4
	<input type="checkbox"/>	<input type="checkbox"/>	GSI AMTAS Flex	C77A	active	Flex Boothless Audiometer	API1
	<input type="checkbox"/>	<input type="checkbox"/>	GSI AMTAS Flex	B6FE	active	Flex Boothless Audiometer	API1
	<input type="checkbox"/>	<input type="checkbox"/>	GSI AMTAS Flex	92A4-7607-1ABC-D83A-09C7-99D0	active	n/a	n/a
	<input type="checkbox"/>	<input type="checkbox"/>	GSI AMTAS Flex	92A4-B762-9955-6D97-F1D1-8E25	active	n/a	n/a
	<input type="checkbox"/>	<input type="checkbox"/>	GSI AMTAS Flex	GS0087059	active	Flex Boothless Audiometer	API1
	<input type="checkbox"/>	<input type="checkbox"/>	GSI AMTAS Flex	GS9999999	active	Flex Boothless Audiometer	API0
	<input type="checkbox"/>	<input type="checkbox"/>	Hear Master 4000	324324	active	Micro Audiometrics Earscan ES-AM	COM2
	<input type="checkbox"/>	<input type="checkbox"/>	MA MicroLab	123456	active	Micro Audiometrics MicroLab	COM3
	<input type="checkbox"/>	<input type="checkbox"/>	MI 5000	01387	active	Tremetrics HT Wizard	COM4
	<input type="checkbox"/>	<input type="checkbox"/>	Monitor MI-5000	90680	active	Monitor MI-5000 v5.1	COM4
	<input type="checkbox"/>	<input type="checkbox"/>	Monitor MI-5000	02251	active	n/a	n/a
	<input type="checkbox"/>	<input type="checkbox"/>	Monitor MI-5000	0000001	active	n/a	n/a

- d. Enter the following info for your audiometer
- Make & Model: MI-5000 or however you identify your Audiometer
  - Serial Number:
  - Last Exhaustive Calibration Date:
  - Driver: Monitor MI-5000 v5.1
  - Com Port: Select the COM port your audiometer is plugged into on your computer. If you aren't sure this can be determined by going to Device Manager->Ports (COM & LPT) to see what COM ports are available on your machine. Your IT group should also be able to determine the COM port.



The screenshot shows the 'Add Audiometer' dialog box. The fields are filled with the following information:

- Make & Model: Monitor MI-5000
- Serial No: 123456
- Last Ex Calib: 1/1/2022
- Active:
- Driver: Monitor MI-5000 v5.1
- Port: COM1

Buttons for 'CANCEL' and 'ADD AUDIOMETER >>>' are visible at the bottom of the dialog box.

- vi. Click Add Audiometer
- e. Click the AssessorSuite Logo in the upper left corner to go back to your dashboard. Under AudioAssessor click "Administer Audiometric Test"

Assessor Dashboard

https://assessor.ei1.com/dashboard.asp

You're in Internet Explorer mode. Most pages work better in Microsoft Edge. [Open in Microsoft Edge](#) Show

11/7/2022 10:20:45 AM EST | Steven Goode | Security Level 8 | Master Account

ASSESSOR SUITE

client search

employee search

Jano Corp Group

Jano.Net, Inc

main menu ▶

management area ▶

resources ▶

maintenance ▶

contact us ▶

Company Settings

Employee List

Reports

AUDIO ASSESSOR

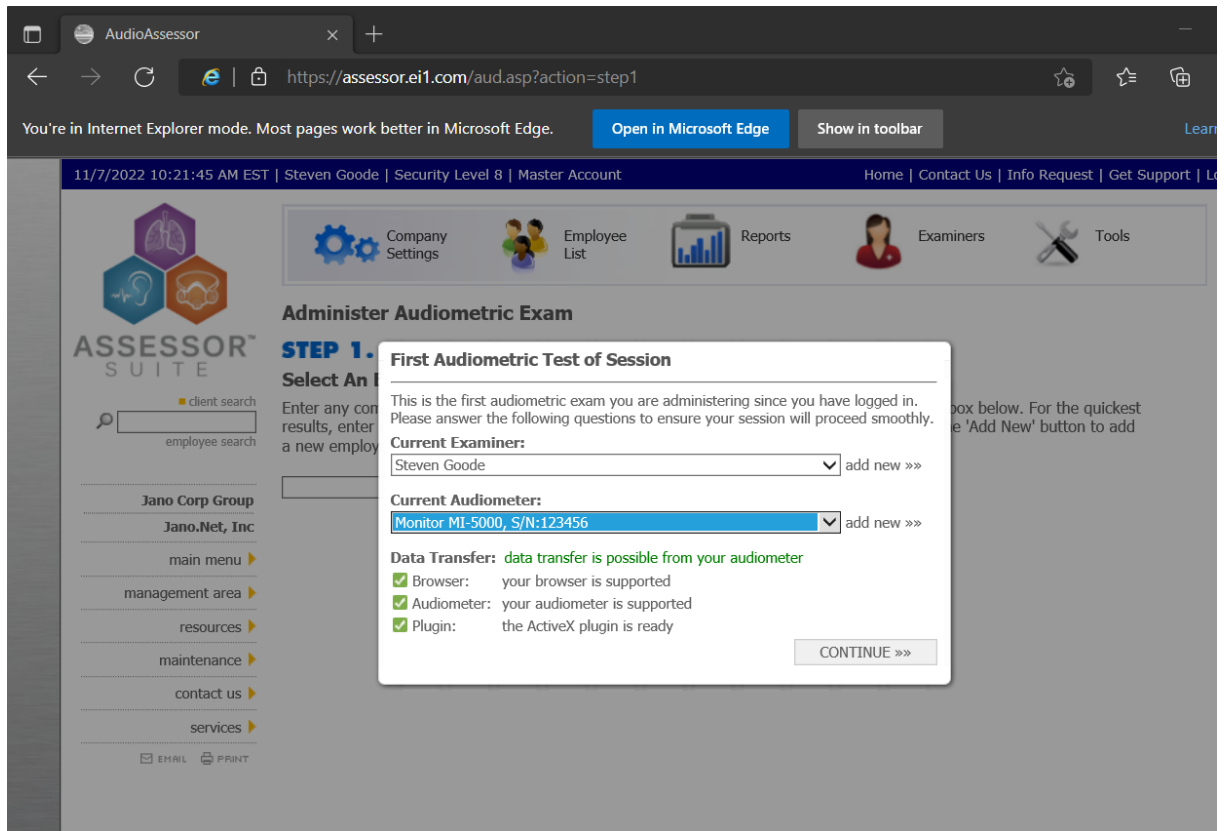
- Administer Audiometric Test
- Audiometer Calibration
- Audiometers

PULMONARY ASSESSOR

- Administer Spirometric Test
- Spirometers

- f. The First time you visit this page you will be prompted for Session Credentials. Select the examiner (you) and the audiometer (the one you just added)

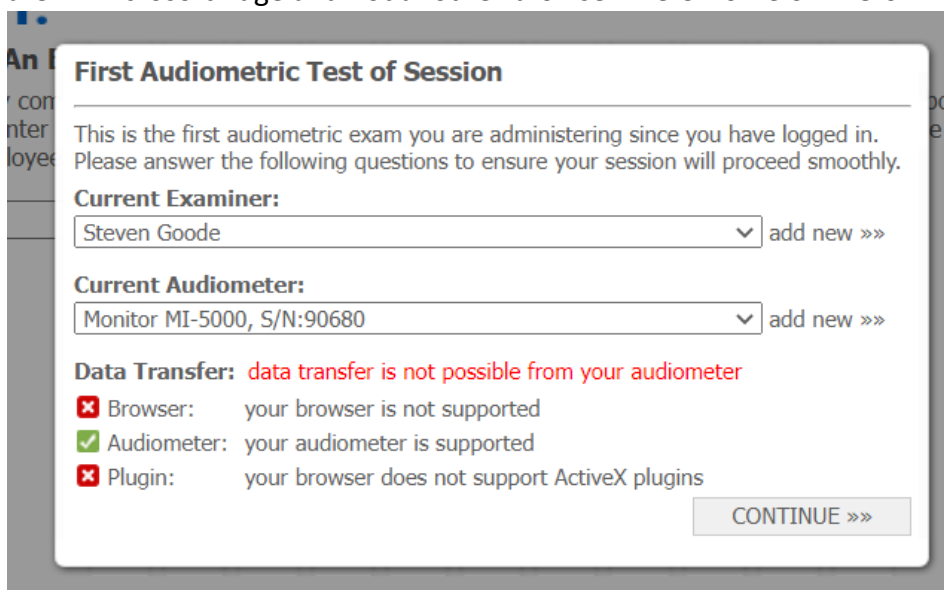




- g. If Data Transfer says “data transfer possible from your audiometer” you are good to go. Click continue and start testing!

## Troubleshooting

- If you see “checking browser” for Browser and plugin on the First Audiometric Test of Session screen, you need to go add <https://assessor.ei1.com> to your trusted sites list (step 2c)
- If you get **red** for Browser and Plugin you likely need to load the site in IE mode (step1) or verify you are in Microsoft Edge and not another browser like Chrome or Firefox.



- If you get **green** for Browser, **green** for Audiometer, and **red** for Plugin you need to install the T-connector plugin (step 3)

- If you get all three green but data is not transferring over you need to check your com port setting. Also, need to make sure there isn't another program (like old Audio Software) using the same COM port.
- Support Inquiries can be submitted at <https://helpdesk.assessorsuite.com/hc/en-us/requests/new> or by clicking "Get Support" in the upper right corner of the AssessorSuite webpage.

11/7/2022 10:24:59 AM EST | Steven Goode | Security Level 8 | Master Account Home | Contact Us | Info Request | **Get Support** | Log Off

ASSESSOR™ SUITE

Administer Audiometric Exam

**STEP 1.**

Select An Employee

Enter any combination of First Name, Last Name, Employee ID or Date of Birth into the search box below. For the quickest results, enter no more than two descriptors in your search. Alternatively, you can simply click the 'Add New' button to add a new employee.

SEARCH »» OR ADD NEW +

Jano Corp Group  
Jano.Net, Inc

main menu ▶  
management area ▶  
resources ▶  
maintenance ▶  
contact us ▶  
services ▶

EMAIL PRINT

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