## Setup MI 5000 for AssessorSuite (using IE Mode) revised 11.7.2022

The MI 5000 interface requires an activex object for the browser to communicate with the local serial port. This was traditionally accomplished with Internet Explorer but with Microsoft discontinuing Internet Explorer it is necessary to put Edge into IE mode for the integration to work.

- 1) Put Edge into IE mode
  - a. Go to https://assessor.ei1.com in Microsoft Edge





c. Click the slider for "Open this page in Internet Explorer mode next time" and click done.



d. You should see in the address bar now. This means the site is in IE mode now.



e. Every 30 days you will be prompted to add the site back to the IE mode list.



- 2) Configure Trusted Sites
  - a. Open Internet Options
    - i. Click Windows Button
    - ii. Start Typing "Internet Options" and search results should start to appear

iii. Select "Internet Options"

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b. Navigate to Security Tab->Trusted Sites->Sites (you may need to reach out to your IT group to modify this setting)

The Internet Properties ? X
General Security Privacy Content Connections Programs Advanced
Select a zone to view or change security settings
Internet Local intranet Trusted sites
Internet Ebel internet indiced sites
Trusted sites Sites
This zone contains websites that you trust not to damage your computer or your files. You have websites in this zone.
Security level for this zone
Allowed levels for this zone: All
Medium     Prompts before downloading potentially unsafe     content     Unsigned ActiveX controls will not be downloaded
Custom level Default level
Reset all zones to default level
OK Cancel Apply

## c. Add <u>https://assessor.ei1.com/</u> to Trusted Sites

😭 Trusted sites	×
You can add and remove websites from this zone will use the zone's security setting	
Add this website to the zone https://assessor.ei1.com/ Websites:	Add
https://assessor.ei1.com https://theeigroup-files.sharepoint.com https://theeigroup-myfiles.sharepoint.com	Remove
Require server verification (https:) for all sites in th	nis zone Close

- 3) Install the T-Connector Browser Plugin
  - a. Download the installer from <u>https://assessor.ei1.com/download/tconnector\_setup.msi</u>
  - b. Run the Installer (click next and proceed with all defaults)



- c. Close the browser to finish installation.
- 4) Configure AssessorSuite for your Audiometer

## a. Log into https://assessor.ei1.com/



b. From the Dashboard -> Click Audiometers under the AudioAssessor Section



c. If your Audiometer is not already in the list click the া to add a new one.

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- d. Enter the following info for your audiometer
  - i. Make & Model: MI-5000 or however you identify your Audiometer
  - ii. Serial Number:
  - iii. Last Exhaustive Calibration Date:
  - iv. Driver: Monitor MI-5000 v5.1
  - v. Com Port: Select the COM port your audiometer is plugged into on your computer. If you aren't sure this can be determined by going to Device Manager->Ports (COM & LPT) to see what COM ports are available on your machine. Your IT group should also be able to determine the COM port.

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- vi. Click Add Audiometer
- e. Click the AssessorSuite Logo in the upper left corner to go back to your dashboard. Under AudioAssessor click "Administer Audiometric Test"



f. The First time you visit this page you will be prompted for Session Credentials. Select the examiner (you) and the audiometer (the one you just added)

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g. If Data Transfer says "data transfer possible from your audiometer" you are good to go. Click continue and start testing!

## Troubleshooting

- If you see "checking browser" for Browser and plugin on the First Audiometric Test of Session screen, you need to go add <a href="https://assessor.ei1.com">https://assessor.ei1.com</a> to your trusted sites list (step 2c)
- If you get red for Browser and Plugin you likely need to load the site in IE mode (step1) or verify you are in Microsoft Edge and not another browser like Chrome or Firefox.

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	Current Examiner:									
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	Current Audiometer: Monitor MI-5000, S/N:90680 v add new »»									
	Data Transfer: data transfer is not possible from your audiometer S Browser: your browser is not supported									
	Audiometer: your audiometer is supported									
	Plugin: your browser does not support ActiveX plugins									
	CONTINUE »»									

• If you get green for Browser, green for Audiometer, and red for Plugin you need to install the T-connector plugin (step 3)

- If you get all three green but data is not transferring over you need to check your com port setting. Also, need to make sure there isn't another program (like old Audio Software) using the same COM port.
- Support Inquiries can be submitted at <a href="https://helpdesk.assessorsuite.com/hc/en-us/requests/new">https://helpdesk.assessorsuite.com/hc/en-us/requests/new</a> or by clicking "Get Support" in the upper right corner of the AssessorSuite webpage.

