# ***Setup MI 5000 for AssessorSuite (using IE Mode)*** revised 11.7.2022

The MI 5000 interface requires an activex object for the browser to communicate with the local serial port. This was traditionally accomplished with Internet Explorer but with Microsoft discontinuing Internet Explorer it is necessary to put Edge into IE mode for the integration to work.

1. Put Edge into IE mode
   1. Go to <https://assessor.ei1.com> in Microsoft Edge  
      Graphical user interface

      Description automatically generated
   2. Click the  I the upper right corner and select Reload in IE mode  
      A screenshot of a cell phone

      Description automatically generated with medium confidence
   3. Click the slider for “Open this page in Internet Explorer mode next time” and click done.  
      Graphical user interface, text, application

      Description automatically generated
   4. You should see  in the address bar now. This means the site is in IE mode now.  
      A picture containing graphical user interface

      Description automatically generated
   5. Every 30 days you will be prompted to add the site back to the IE mode list.   
      Graphical user interface

      Description automatically generated
2. Configure Trusted Sites
   1. Open Internet Options
      1. Click Windows Button
      2. Start Typing “Internet Options” and search results should start to appear
      3. Select “Internet Options”  
         A screenshot of a computer

         Description automatically generated with medium confidence
   2. Navigate to Security Tab->Trusted Sites->Sites (you may need to reach out to your IT group to modify this setting)  
      Graphical user interface, text, application

      Description automatically generated
   3. Add <https://assessor.ei1.com/> to Trusted Sites  
      Graphical user interface, text, application, email

      Description automatically generated
3. Install the T-Connector Browser Plugin
   1. Download the installer from <https://assessor.ei1.com/download/tconnector_setup.msi>
   2. Run the Installer (click next and proceed with all defaults)  
      Graphical user interface, application, Word

      Description automatically generated
   3. Close the browser to finish installation.
4. Configure AssessorSuite for your Audiometer
   1. Log into <https://assessor.ei1.com/>   
      Graphical user interface, website

      Description automatically generated
   2. From the Dashboard -> Click Audiometers under the AudioAssessor Section  
      Graphical user interface, application, website

      Description automatically generated
   3. If your Audiometer is not already in the list click the  to add a new one.  
      Graphical user interface, website

      Description automatically generated
   4. Enter the following info for your audiometer
      1. Make & Model: MI-5000 or however you identify your Audiometer
      2. Serial Number:
      3. Last Exhaustive Calibration Date:
      4. Driver: Monitor MI-5000 v5.1
      5. Com Port: Select the COM port your audiometer is plugged into on your computer. If you aren’t sure this can be determined by going to Device Manager->Ports (COM & LPT) to see what COM ports are available on your machine. Your IT group should also be able to determine the COM port.  
         Graphical user interface, text, application, email

         Description automatically generated
      6. Click Add Audiometer
   5. Click the AssessorSuite Logo in the upper left corner to go back to your dashboard. Under AudioAssessor click “Administer Audiometric Test”  
      Graphical user interface, application, website

      Description automatically generated
   6. The First time you visit this page you will be prompted for Session Credentials. Select the examiner (you) and the audiometer (the one you just added)  
      Graphical user interface, text

      Description automatically generated
   7. If Data Transfer says “data transfer possible from your audiometer” you are good to go. Click continue and start testing!

**Troubleshooting**

* If you see “checking browser” for Browser and plugin on the First Audiometric Test of Session screen, you need to go add <https://assessor.ei1.com> to your trusted sites list (step 2c)
* If you get red for Browser and Plugin you likely need to load the site in IE mode (step1) or verify you are in Microsoft Edge and not another browser like Chrome or Firefox.   
  Graphical user interface, text

  Description automatically generated
* If you get green for Browser, green for Audiometer, and red for Plugin you need to install the T-connector plugin (step 3)
* If you get all three green but data is not transferring over you need to check your com port setting. Also, need to make sure there isn’t another program (like old Audio Software) using the same COM port.
* Support Inquiries can be submitted at <https://helpdesk.assessorsuite.com/hc/en-us/requests/new> or by clicking “Get Support” in the upper right corner of the AssessorSuite webpage.  
  Graphical user interface, text, application, email

  Description automatically generated